
Nick Jordan, Secretary
Jeannine Koranda, P.I.O.

Sam Brownback, Governor

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One Month Update on New Kansas Vehicle System

TOPEKA – The state today marks one month of Kansas operating on an updated vehicle system that is replacing an antiquated, 25-year-old mainframe computer.

“Kansas’ 105 counties and the state are a strong team and we are working together daily to improve the system and make it a success,” said Lane County Treasurer Pat Sharp.

The state and county treasurers worked closely together in May to address challenges related to the massive system conversion, and the results of that collaboration have included a steady decrease in the time it takes to process tag renewals and titles.

“The system was needed and we’ve seen a 200 percent improvement since the start of May,” said Haskell County Treasurer Nancy Weeks.

In May, offices statewide handled more than 238,000 transactions in the system after offices were shut down the first week of the month for conversion.

“As staff’s familiarity with the new system has increased, people have had to spend less time standing at our counters. It now takes between two and five minutes on average to process a tag renewal and 10 to 15 minutes to process a title,” said Sedgwick County Treasurer Linda Kizzire. “The lines have returned to lengths we would normally see during this time of the month.”

“We are focused on making this the best system for Kansas -- one that will last the next several decades,” said Revenue Secretary Nick Jordan. “While processing times have decreased, we continue to look for ways to make it faster to better serve the people of Kansas.”

“As they have been throughout the process, county treasurers continue to be invaluable partners in making the system the best it can be,” he said.

Jordan added that he knew there had been longer than normal wait times for several weeks in the larger counties and understood people’s frustration.

“We are grateful for the Kansans who have been patient and understanding during this temporary transition period,” he said.

Kansans are encouraged to take advantage of two convenient options for renewing their license plate registrations: 1) online at <https://www.kswebtags.org> or 2) by mailing their renewal into their local county treasurer’s office.

