
Nick Jordan, Secretary
Jeannine Koranda, P.I.O.

Sam Brownback, Governor

Beat the summer crush at the driver licensing office

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TOPEKA – Warmer weather often means the beginning of the busy season throughout Kansas as more than 35,000 novice drivers head into driver licensing offices for their permits and restricted licenses between May and September.

During the last year, the Kansas Department of Revenue has taken several steps to reduce lines in our busiest offices.

We've added staff in Andover and a new, full-service office in Derby – plus the Wichita, Andover, Derby and Topeka offices are all open Monday through Friday all year.

In Johnson County, we've added staff and Monday hours to our Olathe and Mission offices. Additionally, both offices are open until 7:45 p.m. Monday through Thursday.

“We are constantly looking for ways to improve customer service and reduce wait times” said Lisa Kaspar. “Avoiding our busiest times and days can cut down the wait time when getting a driver’s license or permit.”

Here are some tips to help make the process go quicker and smoother:

- The first and last working days of the week are typically the busiest.
- If you are applying for a driver’s instruction permit for Driver’s Education, be sure to have the right documents which can be found on www.ksrevenue.org.

People visiting our Manhattan, Mission, Olathe, Topeka, Wichita, Andover and Derby offices can also check wait times and get in line from either their home computer or cell phone using the QLess system.

To sign in online visit: <http://www.ksrevenue.org/qless.html>, to sign in using your cell phone, text the name of the office you will be going to with “DL” after the city (for example Wichita DL or Mission DL) to . The phone number accepts only text messages.

Customers are then placed in line and will receive updates by text messages as their turn approaches.

For a list of driver’s license stations throughout the state visit:
<http://www.ksrevenue.org/dmvsstations.html>